

# Chattanooga Surgical Oncology & ASSOCIATES, PLLC

## **Financial Policy:**

We are committed to providing you with the highest quality healthcare and service. However, the ability of Chattanooga Surgical Oncology & Associates to achieve this depends greatly on your understanding of our financial policy. If you have medical insurance, we will file insurance claims as a courtesy, on your behalf. Even though we file claims for you, we need your active participation in the insurance claims process. We will need up-to-date insurance information and will make a copy of your insurance card. Please be prepared to pay any co-pay or deductible required by your insurance.

## **Commercial Insurance Patients:**

Remember that your insurance contract is between you and the insurance company. If your insurance company pays only part of your bill or rejects your claim, you are financially responsible for the balance and are to pay upon receipt of your statement.

## **HMO Managed care Insurance Patients:**

Many HMO/Managed Care Plans require that you obtain a referral in order to receive care from specialists. It is your responsibility to obtain a referral if required. You will be required to pay the co-pay for authorized services at time of service. Unauthorized services will be the financial responsibility of the patient.

## **Patients with NO Insurance:**

Patients will be required to pay a charge of \$150.00 for first visit and \$75.00 for follow up visits. A 50% discount is available to patients who pay in full prior to surgery being scheduled. If general surgery is required, the estimated charges must be paid before the surgery is scheduled. Patients who are scheduled for cancer surgery will need to make arrangements with the Billing Department regarding payment prior to surgery.

You will receive a financial agreement with your other papers to be completed and brought with you for your appointment.

We accept cash, check and most credit cards.

Patient Signature \_\_\_\_\_ Date \_\_\_\_\_

Charles A. Portera Jr., MD, FACS  
R. Hunter Jennings III, MD, FACS  
Memorial Medical Building West  
721 Glenwood Drive, Suite 560  
Chattanooga, TN 37404  
Ph 423-622-2494 | Fax 423-622-4532